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BHBD-Series Hydraulic Box Dumpers Instruction Manual



Receiving instructions:

After delivery, remove the packaging from the product. Inspect the product closely to determine whether it sustained damage during transport. If damage is discovered, record a complete description of it on the bill of lading. If the product is undamaged, discard the packaging.

NOTE:

The end-user is solely responsible for confirming that product design, use, and maintenance comply with laws, regulations, codes, and mandatory standards applied where the product is used.

Replacement Parts and Technical Service:

For answers to questions not addressed in these instructions and to order replacement parts, labels, and accessories, call our Technical Service and Parts Department at (314) 487-7600.

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SPECIFICATIONS

Our dumpers are rigorously engineered to provide safety-enhancing features while preserving simplicity. Standard design features include: 2HP, 3-phase motor; cast iron pump that integrates pressure relief, check, down solenoid, and pressure compensated flow control valves; expanded metal machine side-guards; hydraulic actuators with internal brass velocity fuse and stainless steel spring; and 24V fused control circuit. Dimensions, net weight, and capacity information are provided in the following diagrams and table.



Model	A: Max. height with chute retracted	B: Dump height	C: Max. height with chute extended	Chute usable dimensions [W x L]	D: Overall length	E: Overall width	Capacity	Net weight
BHBD-2-36	53 ¹ / ₂ "	36"	111"	52" x 50"	68 ¹ / ₂ "	69"	2,000 lb.	1631 lb.
	136 cm	91 cm	282 cm	(132 x 127)cm	174 cm	176 cm	909 kg	741.2 kg
BHBD-2-48	65"	48"	129 ¹ / ₂ "	52" x 50"	68 ¹ / ₂ "	69"	2,000 lb.	1787 lb.
	165 cm	122 cm	329 cm	(132 x 127)cm	174 cm	176 cm	909 kg	812.2 kg
BHBD-2-60	77"	60"	149 ¹ / ₂ "	52" x 50"	68 ¹ / ₂ "	69"	2,000 lb.	1948 lb.
	196 cm	152 cm	380 cm	(132 x 127)cm	174 cm	176 cm	909 kg	885.5 kg
BHBD-4-36	53 ¹ / ₂ "	36"	111"	52" x 50"	68 ¹ / ₂ "	69"	4,000 lb.	1655 lb.
	136 cm	91 cm	282 cm	(132 x 127)cm	174 cm	176 cm	1,818 kg	752.1 kg
BHBD-4-48	65"	48"	129 ¹ / ₂ "	52" x 50"	68 ¹ / ₂ "	69"	4,000 lb.	1859 lb.
	165 cm	122 cm	329 cm	(132 x 127)cm	174 cm	176 cm	1,818 kg	844.8 kg
BHBD-4-60	77"	60"	149 ¹ / ₂ "	52" x 50"	68 ¹ / ₂ "	69"	4,000 lb.	2020 lb.
	196 cm	152 cm	380 cm	(132 x 127)cm	174 cm	176 cm	1,818 kg	918 kg
BHBD-6-36	53 ¹ / ₂ "	36"	111"	52" x 50"	68 ¹ / ₂ "	69"	6,000 lb.	1808 lb.
	136 cm	91 cm	282 cm	(132 x 127)cm	174 cm	176 cm	2727 kg	795kg
BHBD-6-48	65"	48"	129 ¹ / ₂ "	52" x 50"	68 ¹ / ₂ "	69"	6,000 lb.	1988 lb.
	165 cm	122 cm	329 cm	(132 x 127)cm	174 cm	176 cm	2727 kg	903.3 kg
BHBD-6-60	77"	60"	149 ¹ / ₂ "	52" x 50"	68 ¹ / ₂ "	69"	6,000 lb.	2021 lb.
	196 cm	152 cm	380 cm	(132 x 127)cm	174 cm	176 cm	2727 kg	919kg

SIGNAL WORDS

This manual classifies personal injury risks and situations that might cause property damage with signal words. Signal words indicate the seriousness of injuries that might result if a particular act does, or does not. occur.



SAFETY INSTRUCTIONS

We strive to identify all hazards associated with the use of our products. However, material handling is dangerous and no manual can address every risk. The most effective way to avoid injury is for the end-user to exercise sound judgment whenever using this product.

ADANGER Electrocution might result if any part of the dumper contacts electrified wires. Reduce the likelihood that platform occupants or bystanders might be electrocuted by applying **common sense**:

- > DO NOT *contact* electrified wires with any part of the dumper;
- DO NOT install the BHBD in an area where contact with electrified wires is likely;
- > DO NOT use the dumper *close to* electrified wires or other sources of electricity;
- Before using the dumper, always inspect the usage area for unusual conditions that require special precautions.

AWARNING

Material handling is dangerous. Improper or careless operation might result in serious personal injuries sustained by the operator(s) and/or bystanders. Work platform users should conform to the following:

- ONLY use the box dumper as a means for mechanically emptying appropriately sized (see "Load the dumper" on
- p. 4-5) boxes, crates and other containers. ALWAYS properly load the dumper according to the directions on p. 4-5.

• DO NOT use a damaged dumper. Examples of structural damage include: broken container restraining tube, broken fork pockets, and holes caused by rust or corrosion. Inspect the dumper before each use according to the INSPECTION instructions on p. 5. DO NOT use the BHBD unless it passes every element of the inspection, or until authorized maintenance personnel approve the dumper for service.

- Inspect the unit before each use according to the INSPECTION instructions on p. 5.
- DO NOT stand beneath or travel under the dumper chute while it is elevated or allow others to do so.
- DO NOT use this machine UNLESS each label shown in the LABELING DIAGRAM on p. 21 is affixed to it, undamaged, and readable. Contact TECHNICAL SERVICE to order replacement labels.

• DO NOT exceed the maximum rated load (capacity) of the dumper. The weight of the container to be dumped plus the weight of its contents must not exceed the maximum rated load of the dumper.

• DO NOT modify the box dumper in any way without first obtaining written approval from Beacon. Unauthorized modifications might make the dumper unsafe to use, and could result in operator and/or bystander injury.

Standard units are not designed for high cycle use. High cycle use of a standard unit could lead to premature failure of the main hinge pins. High cycle us is defined as 12-15 motor starts per hour for 3 or more consecutive hours.

NOTICE

DO NOT fill the hydraulic system with brake fluid or jack oils. Only fill the hydraulic system with either anti-wear hydraulic oil, viscosity grade 150 SUS at 100°F (ISO 32cSt at 40°C) or Dexron transmission fluid.

RECORD OF SATISFACTORY CONDITION

Before putting this machine into service, document its appearance and operation. Photograph the unit from multiple vantage points in the lowered and fully elevated/dumping position. Take close range photographs of all labeling applied to the machine. Also photograph pivot points and fasteners (pins, bolts, nuts, etc.). Describe the motion of the chute as it elevates and descends, e.g. smoothly and evenly from side-to side without binding or lurching. Describe the sound of the machine as it operates. Collate all photographs and writings into a file and mark the file appropriately to identify it. This file is a record of the unit in satisfactory condition. Compare the results of all inspections to this record to determine whether the machine is in satisfactory condition. Purely cosmetic changes, like damaged surface coating (powdercoat or paint), are not changes from satisfactory condition.

3/30/2020

INSTALLATION

Responsibility for compliance will local building code(s) requirements, municipal/county ordinances, etc. rests exclusively with the end-user. The instructions that appear below are recommendations about essential, minimum steps necessary for safe installation. If law enforced where the dumper is used requires you to depart from these directions, Beacon is not responsible for *any* consequential damages sustained as a result of the installation. Installation requires at least:

- Forklift rated for loads equal to the net weight of your BHBD model (see Table on p. 2);
- Lag bolts: 1/2 in. by at least 4in. (length) [approximately equivalent to 1.3cm by at least 10.2cm]
- Masonry drill and 1/2 in. masonry drill bit
- Wrench: 1/2 in.
- Grout and steel shims
- Power supply circuit: matched to motor voltage and current requirements (see Label 250 in "Labeling Diagram" on p. 21).

NOTE: End-user responsible for providing overcurrent and short circuit protection.

<u>Step 1</u>: Position the dumper as desired with a forklift.

<u>Step 2</u>: Drill holes approximately 4in. (10cm) deep.

<u>Step 3</u>: Secure the dumper to the floor by inserting the lag bolts through the (5/8 in.) bolt holes in the anchor brackets (dotted lines in diagram.

<u>Step 4</u>: Shim and/or grout the sides of the frame.

<u>Step 5</u>: Connect the power cord to the power supply.

<u>Step 6</u>: Run the dumper through several complete cycles. Press the "UP" button of the hand controller until the chute raises as far as it can, and then lower it completely. Repeat the cycle a few more times to confirm that the product operates properly.

<u>Step 7</u>: Check the oil level in the reservoir. Fully raise the chute (to the 45°) "dumping position," and then observe the level of oil in the reservoir. The surface of the oil should be 1 to $1\frac{1}{2}$ inches below the fill hole.



LOADING THE DUMPER

- 1. Use only properly sizes waste containers: HBD's are designed to dump open-top containers. Container width should be at least ½ the width of the chute, and container height should be at least ¾ the height of the chute.
- 2. Place the container inside the chute: the back of the container should rest against the back of the chute.
- 3. Insert retaining tube: to prevent the container from sliding out of the chute along with the trash, install the container-retaining tube through the sockets that are most closely matched to the height of the container. The top of the container should not be more than 5 inches (~12½ cm) below the tube.
- 4. Dump the container: press the "UP" button on the pendant controller to raise the chute to the dumping position. The cylinders will extend, which raises the chute, only while the operator presses the "UP" button. When the operator releases the UP button, the chute will maintain its position as of the instant the button is released.

NOTE: If the net weight of the container and its contents exceeds the maximum rated load of the dumper, a relief valve (incorporated into the hydraulic system) will open. While the relief valve is open, the hydraulic cylinders will not extend, and therefore the chute will not raise/dump.

5. Return the chute to the loading position: press the "DOWN" button on the controller—the cylinders will retract, which pulls the chute toward the ground. If the DOWN button is released before the chute is completely retracted, it will maintain its position. Always completely lower the chute.

Models rated for up to 6,000 pounds (2,727kg) include a lower limit switch that prevents the cylinders from retracting more than necessary to lower the chute to the loading position.

INSPECTIONS

Compare the results of each inspection to the *Record of Satisfactory Condition*. Do not use the machine unless it is in satisfactory condition.

Before each use, inspect the listed components:

- 1. Wires: look for frays;
- 2. Hydraulic system: check lines for chafes, pinches or leaks, and the reservoir for punctures or leaks;
- 3. Container-restraining tube (and holes in the chute that receive each end of the tube): Damage, deformation, looseness of fit.
- 4. Frame: check the cylinder brackets, vertical and horizontal frame members, horizontal cross-member, and angle cross member, hinge blocks, and pivot shaft and spacer assemblies for cracking, deformation and corrosion;
- 5. Limit switches: Cycle the chute. The chute should not rotate beyond approximately 45 degrees or below 0 degrees. See FIG. 1.

Listen for unusual sounds that might indicate binding or grinding during operation and watch for erratic movement(s). Contact maintenance personnel if you observe any unusual sound or movement and do not use the dumper until approved for service.

At least once per month, inspect the dumper as follows:

- 1.Oil level: fully raise the chute (to the 45°) "dumping position," and then observe the level of oil in the reservoir. The surface of the oil should be 3 to 3½ inches below the fill hole.;
- 2. Pivot points: check the dumper for excessive wear at the pivot points between hydraulic cylinders and cylinder brackets, and between pivot shafts and hinge blocks;
- 3. Floor connection points: anchor bolts should prevent the frame from lifting off of the ground during chute operation. Concrete around each anchor bolt should be intact—no cracking or flaking;
- 4. Fasteners: check each fastener connection. Tighten any loose connection;
- 5. Hoses and wires: check each wire and hose for damage (fraying, binding, etc.);
- 6.Labels: labels should be easily readable and undamaged, affixed to the dumper in the locations as shown in the *Labeling Diagram* on p. 21.
- 7. Container-restraining tube (and the openings in the chute that receive each end of the tube): inspect the tube for damage deformation, looseness of fit.

At least once per year, change the hydraulic oil if it becomes gritty or looks milky (water present in the oil). With the chute in the fully lowered position, drain the oil and replace it with either Dexron transmission fluid or anti-wear hydraulic oil, viscosity grade 150 SUS at 100°F (ISO 32 cSt at 40°C).

POWER UNIT OPERATION

NOTE 1: Box dumpers made after 12/01/18 receive a redesigned modular power unit, designated MPU GEN2. Diagrams and operation instructions for GEN2 power units are provided in a separate instruction manual.

NOTE 2: Standard BHBD units, i.e. not equipped with high cycle power unit, are not designed for high cycle use.

High cycle use is defined as 12-15 motor starts per hour for 3 or more consecutive hours. If your application requires high cycle use, you must upgrade the standard power unit with a high cycle power unit.

The box dumper utilizes an electric motor directly coupled to a gear pump to pressurize the hydraulic fluid. Fluid pressure moves the cylinders up or down, and this movement performs the work required to raise and lower the chute. A hydraulic manifold bolted directly onto the gear pump houses the hydraulic control components; each component is rated for 3,000psi working pressure.

Important components of the power unit include:

- Electric motor: when ordered, the owner of this box dumper selected either a single-phase or three-phase AC motor. Regardless of phase capabilities, every motor is dual-voltage capable.
- Gear pump: shaft coupled directly to the shaft of the electric motor. Several displacements are available are correspond to the horsepower of the motor selected.
- Check valve (BHBD-2-## and BHBD-4-## models): prevents backflow of fluid through the pump and thereby allows the chute maintain a given position indefinitely.
- Pressure relief valve: opens a path for fluid to flow back to the reservoir if fluid pressure exceeds 3,000psi.
- Lowering solenoid valve: electrically-operated cartridge valve with an integral screen to keep contaminants from entering the valve.
- Counterbalance valves (6,000lb. rated load models only): allow smooth motion in double-acting hydraulic circuits.



- Pressure compensated flow control spool (2,000lb. & 4,000lb. rated load models only): Located beneath the lowering valve, and regulates the fluid flow to the reservoir. This component allows the table to lower at the constant rate independent of the weight of the dumper and contents. Several sizes are available.
- Hydraulic cylinders: 2,000 lb. and 4,000 lb. (capacity) models utilize displacement style cylinders. Each cylinder includes a bleeder valve (located at top end) for removing air from the hydraulic system. 6,000 lb. capacity models use double-acting cylinders.
- Velocity fuse: Safety device installed in the hose port of each cylinder. If a hose is punctured while the BHBD is in use, the velocity fuse closes automatically. The chute remains stationary until pressure is reapplied to the system.
- Hydraulic fluid: HO150 hydraulic fluid. To replenish the fluid, add anti-wear hydraulic fluid with a viscosity grade of 150 SUS at 100°F (ISO 32 @ 40°C) like AW-32 or Dexron transmission fluid.

SEQUENCE OF OPERATION

A. Tilt the chute: Press the "UP" button. The motor turns and spins the gear pump. Oil flows out of the reservoir, through the suction filter and into the pump.

- 2k & 4k rated load models: pump propels oil through the check valve to the lift cylinders.
- 6k rated load models: pressurized oil flows through the energized directional valve RT and into the blind end of the lift cylinders; then oil is pressed out of the rod end and through a counterbalance valve 2CB. Counterbalance valves prevent jerky movement as the chute reaches peak elevation (45° with horizontal).
- Releasing the UP button during operation will immediately halt all chute movement.
- An upper travel limit switch automatically turns off the motor when the chute reaches a preset 45° tilt angle.

B. Lower the chute: Press the "DOWN" button.

- 2k & 4k max. rated load models: lowering valve opens which bypasses the check valve and allows oil in the cylinders to flow to the reservoir (through return hoses).
- 6k max. rated load models: The motor turns and the pump pushes the pressurized oil through the energized directional valve LT and into the rod end of the lift cylinders. Oil flows from the blind ends of the cylinders and through counterbalance valve 1CB, which regulates lowering speed and smoothness. A lower limit switch turns off the motor when the chute is fully lowered.
- Releasing the DOWN button during operation causes all chute movement to stop. The chute will remain in the same position until you press the DOWN button again and allow it to lower completely.

TROUBLESHOOTING MINOR ISSUES WITH THE HYDRAULIC SYSTEM

A. <u>Chute slowly lowers on its own (without pressing the DOWN button)</u>: Remove, inspect, and clean the lowering cartridge valve.

- 1. Lower the chute completely and unplug the AC cord.
- 2. If loaded, remove the container from the chute.
- 3. Remove the nut that fastens the solenoid coil to the valve stem, remove the coil, and then unscrew the valve from the manifold.
- 4. Inspect the valve for blockage(s).
- 5. Inspect O-rings and back-up washers for cuts, tears, etc.
- 6. Submerge the valve in mineral spirits or kerosene and use a thin tool, such as a small screwdriver or a hex wrench, to push the poppet in and out several times from the bottom end of the valve. The valve should move freely, about 1/16" between the closed and open positions. If the poppet sticks, the valve stem might be bent. Replace the poppet if it doesn't free up after cleaning.
- 7. Remove mineral oil from the valve with compressed air.
- 8. Move the poppet in and out.
- 9. Inspect the bottom of the valve cavity in the manifold for foreign matter.
- 10. With the thin tool, press the middle of the flow control spool, which is located in the bottom of the cavity. It should move down and up smoothly.
- 11. Reinstall the valve (in the manifold) and tighten the valve with 20 lb-ft of torque.

B. <u>Chute lowers extremely slowly</u>: Air in the cylinders might be the culprit. Air closes the velocity fuse, which prevents oil from flowing out of the cylinders. **Bleed the air from the system**:

- 1. Lower the chute completely and unload the chute.
- 2. Locate the bleeder valve located at the top of each cylinder (it looks like a grease zirk). Bleed one (1) cylinder at a time. Hold a rag over the valve and open it about 1/2 turn with a 3/8" or 5/16" wrench. Oil and air will sputter from the valve. Jog the motor by pressing the UP button for just a second. If air continues to escape from the bleeder valve, jog the motor several more times. Wait at least 5 seconds between successive jogs.
- 3. When air no longer is observed and only a clear stream of oil flows from the bleeder valve, close the valve.
- 4. Check the oil level in the reservoir. If the surface of the oil is lower than 1 to 1½ in. below the fill hole, add oil until it is between 1 and 1½ inches of the fill hole.



FIG. 2: 208-230VAC electrical circuit diagram for 2,000 & 4,000 capacity models (09124018 Rev. C) NOTE: In this diagram, all components are represented with the chute in "home" location, i.e. resting, lowered position. 208-230VAC, 1-phase, 60Hz. 10151. 11 LÍ I 1 208-230VAC, 1.5HP, 24-12FLA, 1725RPM 12 12 MTR 12 or 134 13 208-230VAC, 2HP, 11.6-10.2FLA, 3450RPM . 1 FU 1 2 11 1211 1 24 VÅC. 40 2 HAND CONTROL 1 PB CHUTE RAISED 3 1 MTR RAISE CHUTE I'STAT 3 5 4 4 5 6 7 2 PB 8 N.C. CHUTE LOVER CHUTE I SOL H LOWERING VALVE 6 9 10

- ----- Indicates wire and/or components end-user must provide
 - **NOTE:** Overcurrent and shortcircuit protection should be provided by the end user in accordance with recommendations and requirements in NEC (NFPA 70) and local codes.





FIG. 4: Motor lead connection diagrams for all 0.5HP, 0.75HP, & 3hp singlephase motors and for all 2HP, 5.5HP, and 6.5HP three phase motors













FIG. 7B: BHBD-4-36, E	BHBD	-4-48, and BHE	3D-4-60 exploded parts diagram & bill of	materials
Item Part no Description				Quantity
	1	24-612-003	Weldment cylinder pin	2
	2	34-545-004 34-545-005 34-545-00	Weldment, chute: BHBD-4-36 BHBD-4-48 BHBD-4-60	1 1 1
	3	34-037-001	Stop block	2
	4	34-514-040 34-514-041 34-514-042	Weldment, frame, base: 14-040 BHBD-4-36 14-041 BHBD-4-48 14-042 BHBD-4-60	
	5	34-514-005	Retaining tube assembly	1
	6	13365	3 /."-101 INC x 3" zinc plated #5 holt	
	7	37030	Nylock put zinc plated $3/$, "-10	<u>γ</u> β
	8	34-545-024	Weldment, frame, guard: BHBD-4-36	U
		34-545-023 34-545-022	BHBD-4-48 BHBD-4-60	2 2 2
	9	34-545-023 34-545-022 33008	BHBD-4-48 BHBD-4-60 Flat washer, low carbon. USS. zinc plated. ³ /."	2 2 2 20
	9	34-545-023 34-545-022 33008 11105	BHBD-4-48 BHBD-4-60 Flat washer, low carbon, USS, zinc plated, ³ / ₈ " Hex bolt, gr. A, zinc plated, ³ / _{e"} -16 x 1"	2 2 20 10
	9 10 11	34-545-023 34-545-022 33008 11105 37024	BHBD-4-48 BHBD-4-60 Flat washer, low carbon, USS, zinc plated, ³ / ₈ " Hex bolt, gr. A, zinc plated, ³ / ₈ -16 x 1" Nylon insert lock nut, gr. 2, zinc finish, ³ / ₉ "-16	2 2 20 10
	9 10 11 12	34-545-023 34-545-022 33008 11105 37024 09-516-012	BHBD-4-48 BHBD-4-60 Flat washer, low carbon, USS, zinc plated, ³ / ₈ " Hex bolt, gr. A, zinc plated, ³ / ₈ -16 x 1" Nylon insert lock nut, gr. 2, zinc finish, ³ / ₈ "-16 Subassembly, bracket, mounting block	2 2 20 10 10 2
	9 10 11 12 13	34-545-023 34-545-022 33008 11105 37024 09-516-012 13363	BHBD-4-48 BHBD-4-60 Flat washer, low carbon, USS, zinc plated, $3/_8$ " Hex bolt, gr. A, zinc plated, $3/_8$ -16 x 1" Nylon insert lock nut, gr. 2, zinc finish, $3/_8$ "-16 Subassembly, bracket, mounting block $3/_4$ "-10 x 2" HHCS. #5. zinc plated bolt	2 2 20 10 10 2 4

FIG. 7C: BHBD-6-36, BHBD-6-48, and BHBD-6-60 exploded parts diagram & bill of materials 10 5 4 3 11 12 Description Quantity Item Part no. Weldment, frame, guard: 34-524-024 BHBD-6-36 2 34-524-023 2 1 BHBD-6-48 34-524-022 BHBD-6-60 2 2 34-037-001 2 Stop block 34-514-005 Retaining tube assembly 3 1 $^{3}/_{4}$ "-10UNC x 3", zinc plated #5 bolt 13365 4 4 Nylock nut, zinc plated, $3/_4$ "-10 5 37039 8 Cylinder, hydraulic, 3"x36", piston style with clevis mounts 6 99-021-947 2 7 04-612-011 Weldment, pin with retaining bracket 4 Weldment, frame, base: 34-514-043 BHBD-6-36 1 8 34-514-039 BHBD-6-48 1 34-514-038 BHBD-6-60 1 Weldment chute: 34-545-019 BHBD-6-36 1

Subassembly, bracket, mounting block

Hex bolt, gr. A, zinc plated, ³/₈"-16 x 1"

 $^{3}/_{4}$ "-10 x 2 $^{1}/_{2}$ " HHHCS #5 zinc plated bolt

Flat washer, low carbon, USS, zinc plated, ³/₈"

Nylon insert lock nut, gr. 2, zinc finish, $\frac{3}{8}$ -16

9

10

11

12

13

14

34-545-020

34-545-018

09-516-012

33008

11105

37024

13363

BHBD-6-48

BHBD-6-60

1

1

2

20

10

10

4

INSTALLING OPTION BHBD-GATE



<u>Step 3</u>: Fasten the door assembly to the side panels with 3/8"-16 x $3^{1}/2$ " bolts, 3/8"-16 lock nuts, and 3/8" flat washers. Anchor the door assembly to the ground by installing 1/2" anchor bolts of appropriate length through the 2 bolt holes in each foot.



TROUBLESHOOTING

AWARNING DO NOT attempt to resolve any issue discussed below UNTIL the chute is fully lowered and the power supply is disconnected.

lssue:	Possible cause(s):	Solution:
1. Power unit doesn't run when "UP"	1a.Transformer fuse is blown.	1a. Test with meter; replace if bad.
button is pressed.	 b. No supply voltage. 	b. Test with meter. Check fuses,
		breakers, and overloads to determine
		the cause.
	c. Upper-travel limit switch is	c. Inspect and test switch. Replace if
	engaged or bad.	bad.
	d. Faulty connection in control circuit	d. Test all parts of circuit with meter.
	e. Bad control transformer.	e. Check for 24 VAC: replace if bad.
	f. Open motor relay coil.	f. Test with meter: replace if bad.
	g. (DC units) Low battery voltage.	g. Test with meter. Charge battery if
	3 (,	low (is motor relay LED on?)
2. Motor runs properly, chute doesn't	2a. Incorrect motor rotation.	2a. Verify motor shaft rotates
move. Motor and pump not noisy.		counterclockwise.
	b. Pump failure.	b. Consult factory for replacement.
	c. Low hydraulic fluid level.	c. Ensure reservoir is filled.
3. Motor or control enclosure hums,	3a. See 2b above.	3a. Same as 2b.
chatters, or buzzes, or some type of	b. Excess voltage drop to motor	b. Check power installation for
squeal can be heard; the chute	due to power wire size too small,	adequacy. Check incoming voltage
does not move, or the chute moves	wire run to long, or incoming	while motor is running. Correct
only slowly.	voltage too low.	problem(s).
	c. Motor is "single-phasing".	c. Determine cause of loss of voltage
		on one phase; correct.
	d. Pressure relief opening at full	d. Check for structural damage or
	pressure.	binding of the rollers, etc.
	a Contamination holding open	Check for chute overload condition.
	the lowering value or the check	e. Remove and inspect. Clean the
	valve.	valve with mineral spints.
4. Chute elevates, then drifts down.	4. See 3e above.	4. Same as 3e.
5. Chute lowers too slowly.	5a. Flow control spool is stuck.	5a. Remove plug from FC port; push
		down on the center of the flow spool to
		ensure it moves freely.
	b. Pinched hose.	b. Check pressure, supply, and return
		hoses for kinks.
	c. Velocity fuse locking (chute	c. Same as 7 (below).
	only slowly creeps down).	
6. Chute lowers too quickly.	6a. See 3e.	6a. Same as 3e.
	b. Flow control spool is stuck.	b. Same as 5a.
Spongy or jerky chute motion.	7. Air in the hydraulic cylinders.	7. Bleed air per procedure described
		on p. 6 of this manual.

3/30/2020

LIMITED WARRANTY

Beacon Industries, Inc. ("Beacon") warrants this product to be free of defects in material and workmanship during the warranty period. Our warranty obligation is to provide a replacement for a defective, original part covered by the warranty after we receive a proper request from the Warrantee (you) for warranty service.

Who may request service?

Only a warrantee may request service. You are a warrantee if you purchased the product from Beacon or from an authorized distributor AND Beacon has been fully paid.

Definition of "original part"?

An original part is a part used to make the product as shipped to the Warrantee.

What is a "proper request"?

A request for warranty service is proper if Beacon receives: 1) a photocopy of the <u>Customer Invoice</u> that displays the shipping date; AND 2) a <u>written request</u> for warranty service including your name and phone number. Send requests by one of the following methods:

<u>US Mail</u>	Phone:	Email
Beacon Industries, Inc.	(314) 487-7600	info@beacontechnology.com
12300 Old Tesson Rd.	Fax:	Enter "Warranty service request"
St. Louis, MO 63128	(314) 487-0100	in subject field.

In the written request, list the parts believed to be defective and include the address where replacements should be delivered. After Beacon receives your request for warranty service, an authorized representative will contact you to determine whether your claim is covered by the warranty. Before providing warranty service, Beacon will require you to send the entire product, or just the defective part (or parts), to its facility in Angola, IN.

What is covered under the warranty?

The warranty covers defects in the following original, dynamic parts: motors, hydraulic pumps, motor controllers, and cylinders. It also covers defects in original parts that wear under normal usage conditions ("wearing parts"), such as bearings, hoses, wheels, seals, brushes, and batteries.

How long is the warranty period?

The warranty period for original dynamic components is <u>1 year</u>. For wearing parts, the warranty period is <u>90</u> <u>days</u>. Both warranty periods begin on the date Beacon ships the product to the Warrantee. If the product was purchased from an authorized distributor, the periods begin when the distributor ships the product. Beacon may, at its sole discretion, extend a warranty period for products shipped from authorized distributors by up to 30 days to account for shipping time.

If a defective part is covered by the warranty, what will Beacon do to correct the problem?

Beacon will provide an appropriate replacement for any *covered* part. An authorized representative of Beacon will contact you to discuss your claim.

What is <u>not</u> covered by the warranty?

The Warrantee (you) is responsible for paying labor costs and freight costs to return the product to Beacon for warranty service.

Events that automatically void this Limited Warranty.

- Misuse;
- Negligent assembly, installation, operation or repair;
- Installation/use in corrosive environments;
- Inadequate or improper maintenance;
- Damage sustained during shipping;
- Collisions or other accidents that damage the product;
- <u>Unauthorized modifications</u>: Do not modify the product IN ANY WAY without first receiving written authorization from Beacon.

Do any other warranties apply to the product?

Beacon Industries, Inc. makes no other express warranties. All implied warranties are disclaimed to the extent allowed by law. Any implied warranty not disclaimed is limited in scope to the terms of this Limited Warranty. Beacon makes no warranty or representation that this product complies with any state or local design, performance, or safety code or standard. Noncompliance with any such code or standard is not a defect in material or workmanship.

LABELING DIAGRAM

The unit should be labeled as shown in the diagram. However, label content and location are subject to change so your product might not be labeled exactly as shown. You may request replacement parts and/ or service by calling (314) 487-7600 and asking the operator to connect you to the Parts Department.

